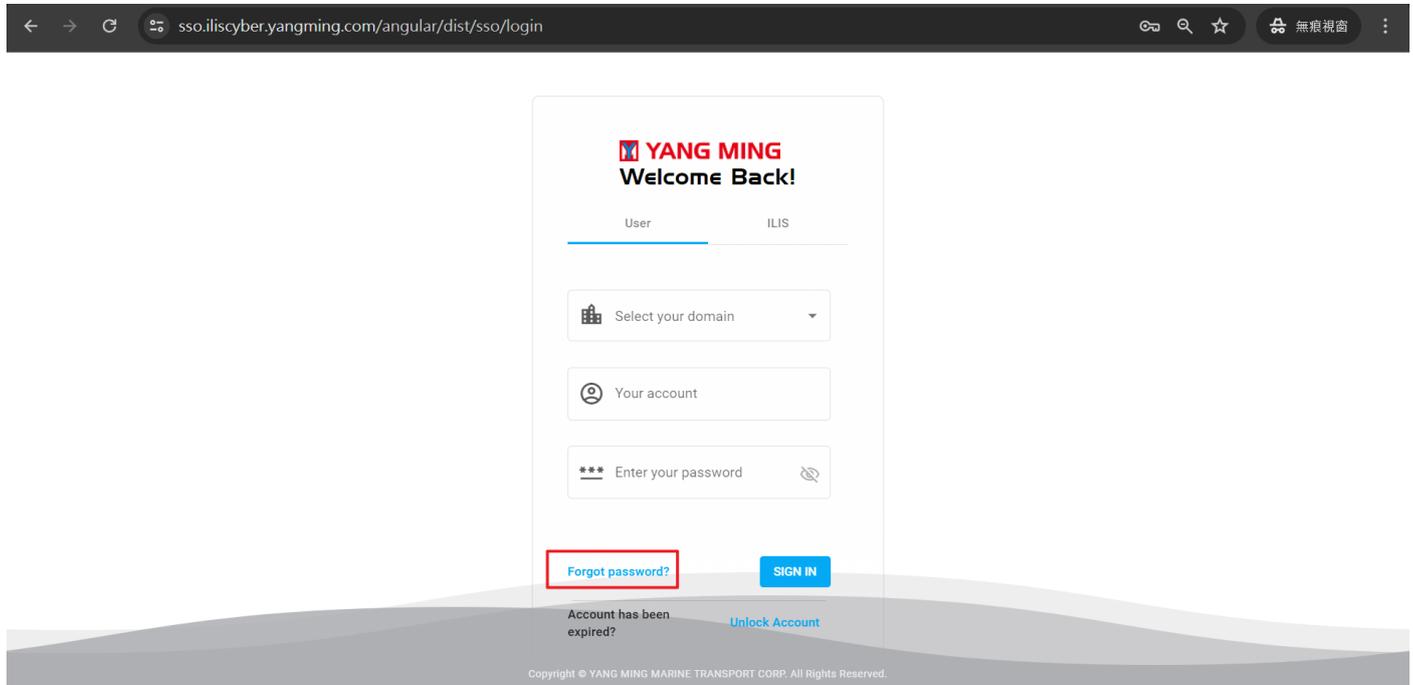


# ILIS Cyber - Reset password / unlock or enable account

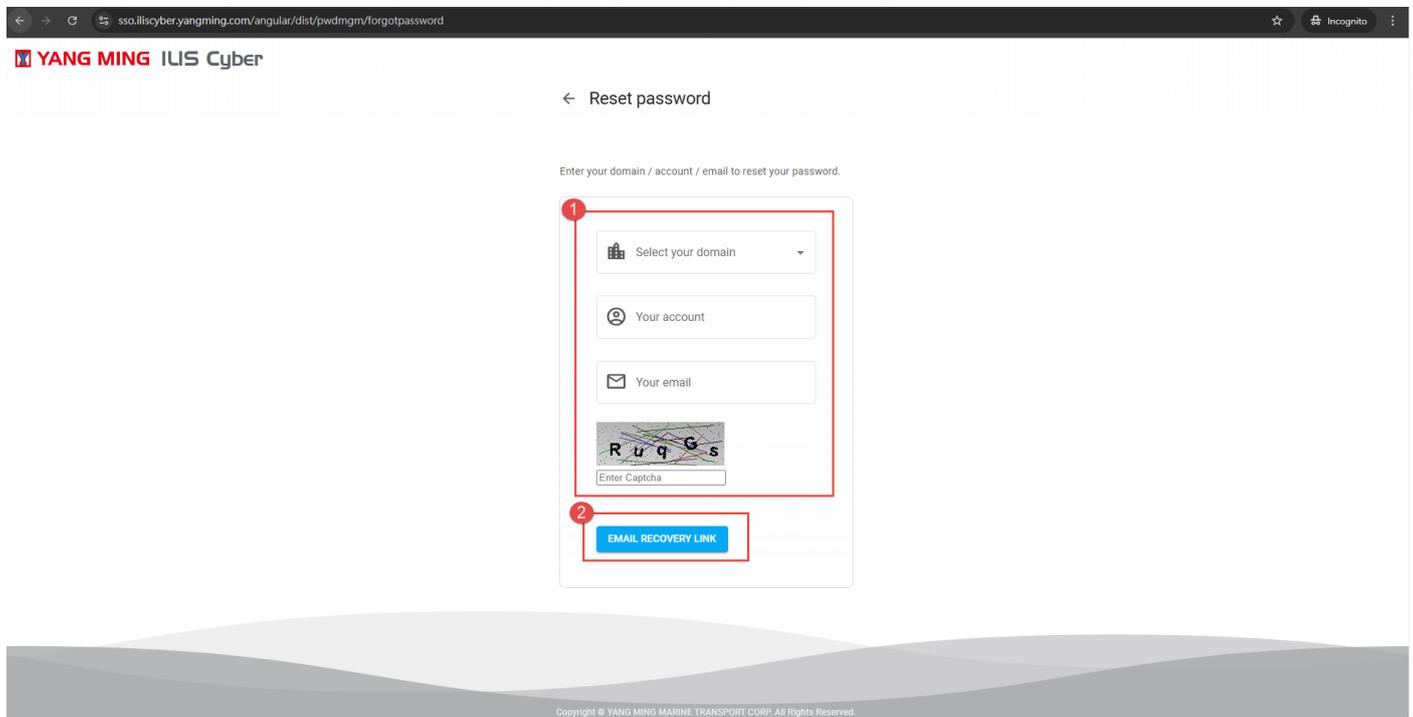
Please connect to <https://portal.iliscyber.yangming.com/angular/dist/index.html>

## I. Reset password - USER

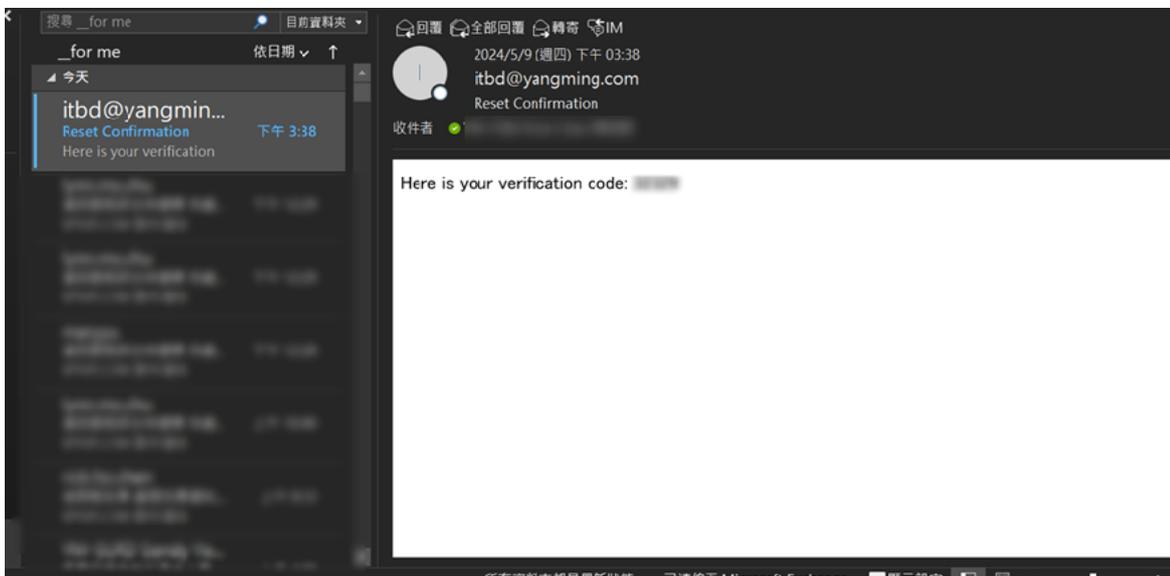
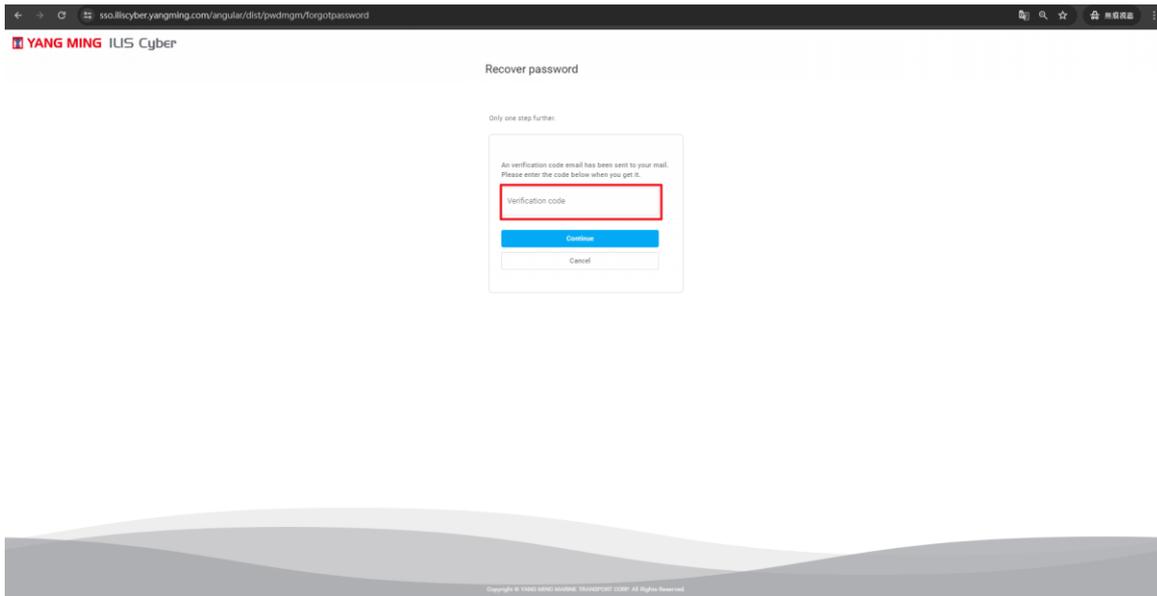
1. Click **[Forgot Password]**.



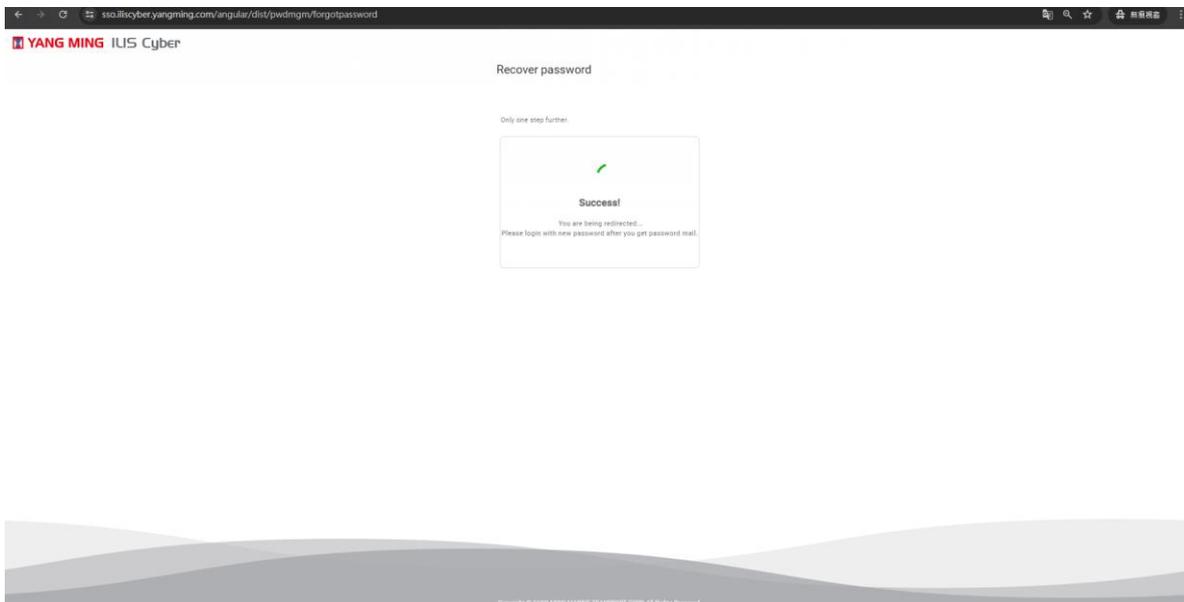
2. Click **[Select your domain]**, and fill in your **[account]** and **[email]**. And click 'EMAIL RECOVERY LINK



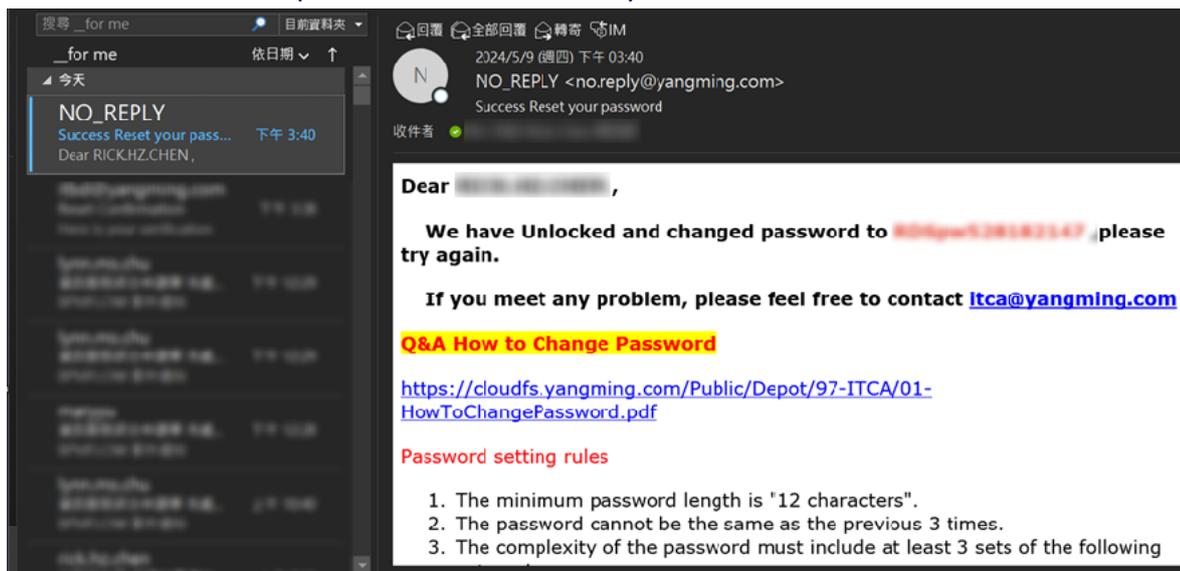
### 3. Enter the code received by email in the red box.



### 4. Wait for Success!



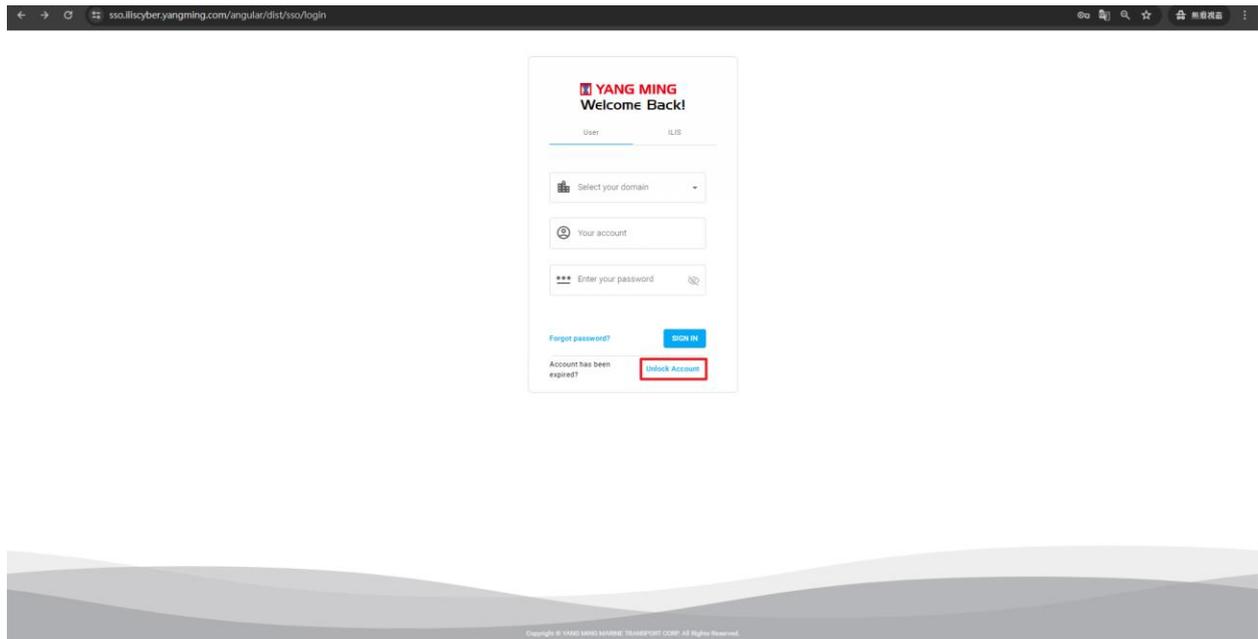
5. Wait to receive a new password from the new system.



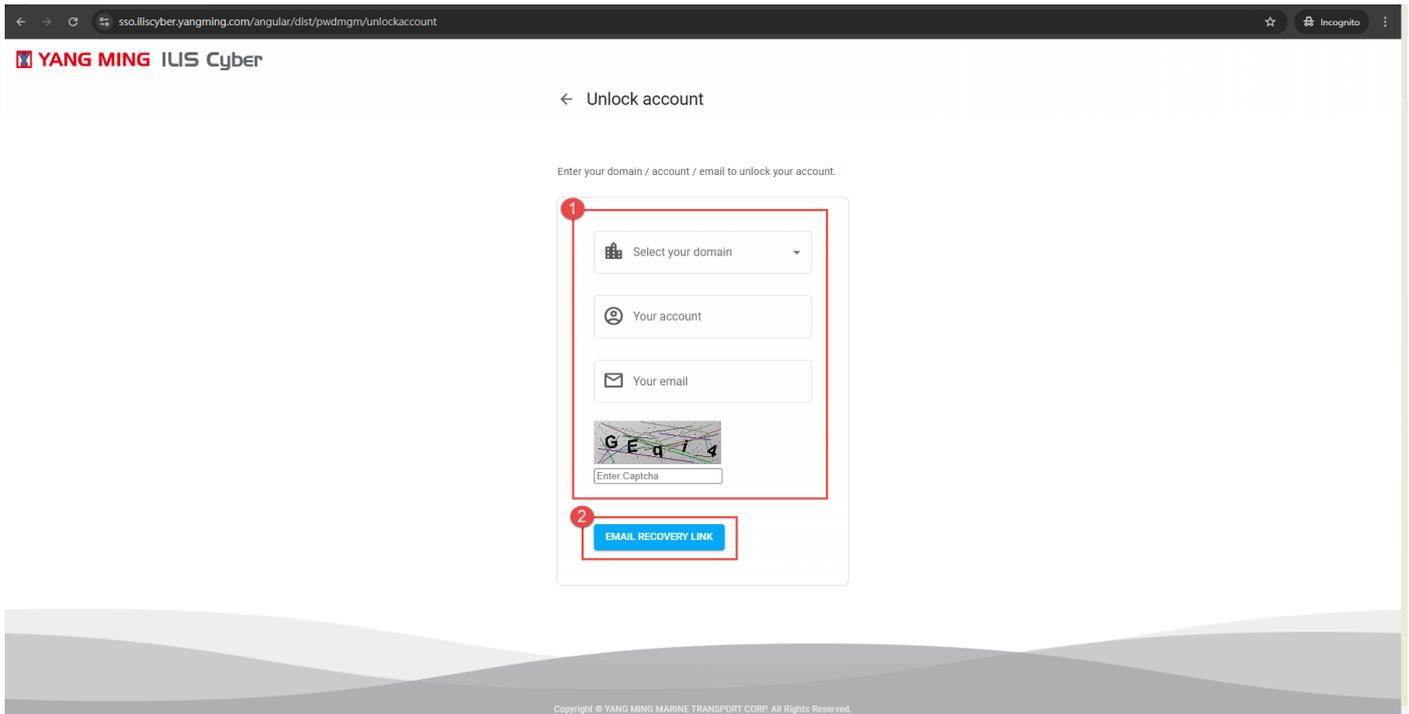
6. Use the new password to log into your account.

## II. unlock / enable account - USER

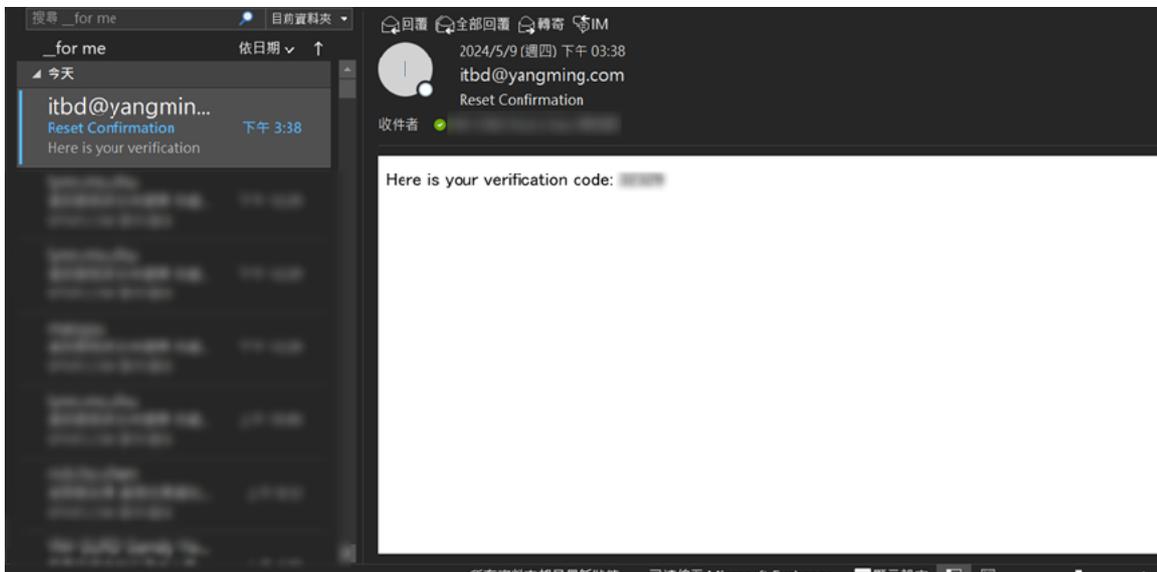
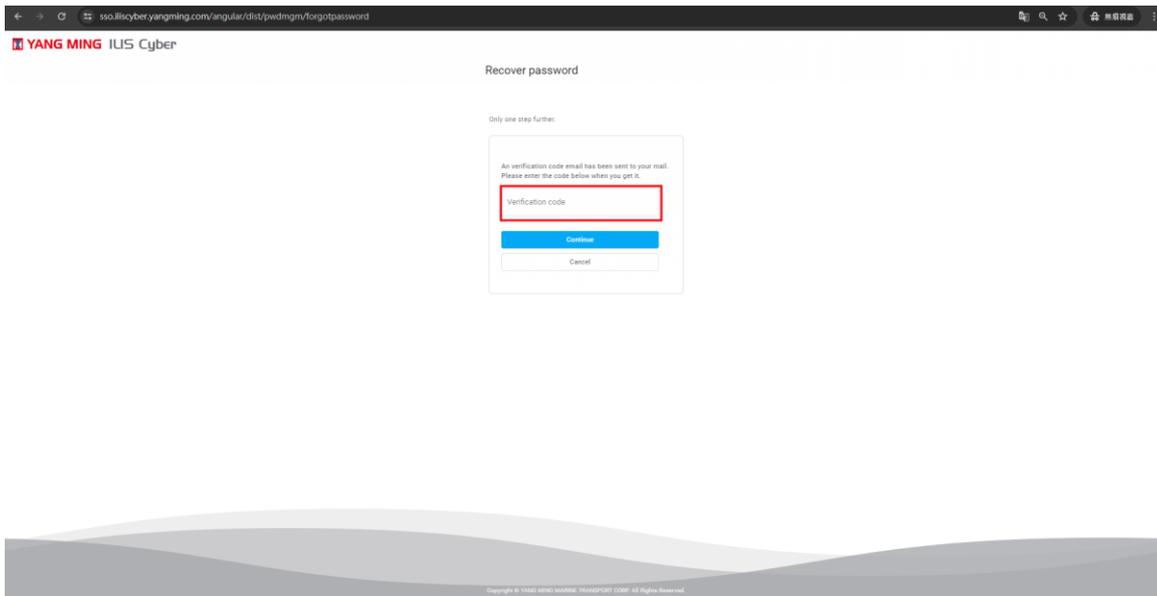
1. Click [Unlock Account].



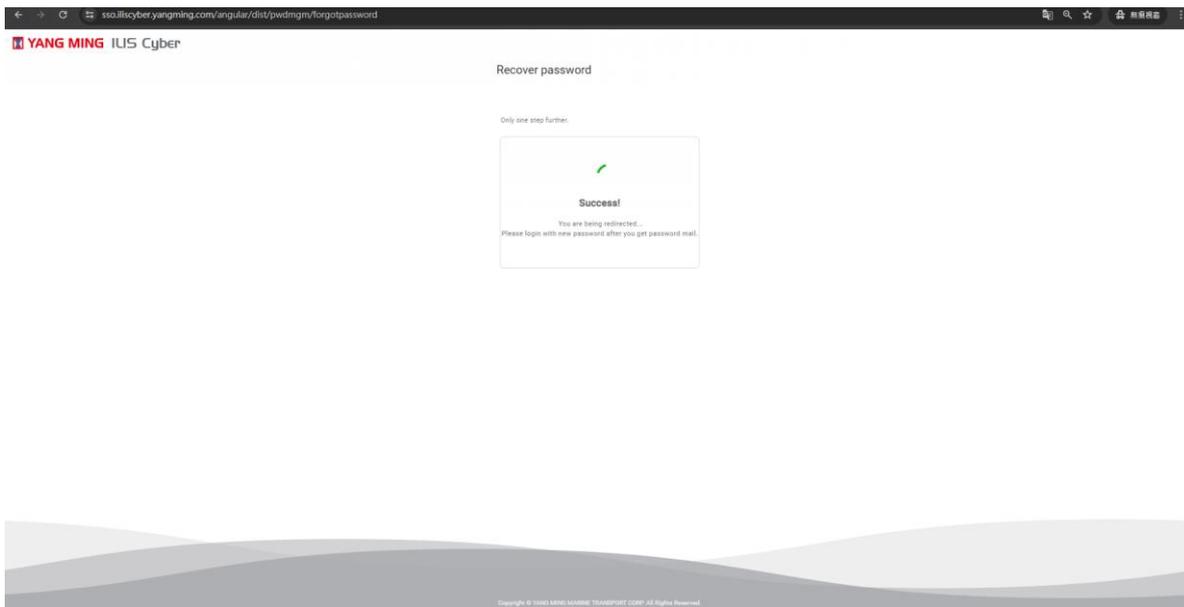
2. Click [Select your domain], and fill in your [account] and [email]. And click 'EMAIL RECOVERY LINK



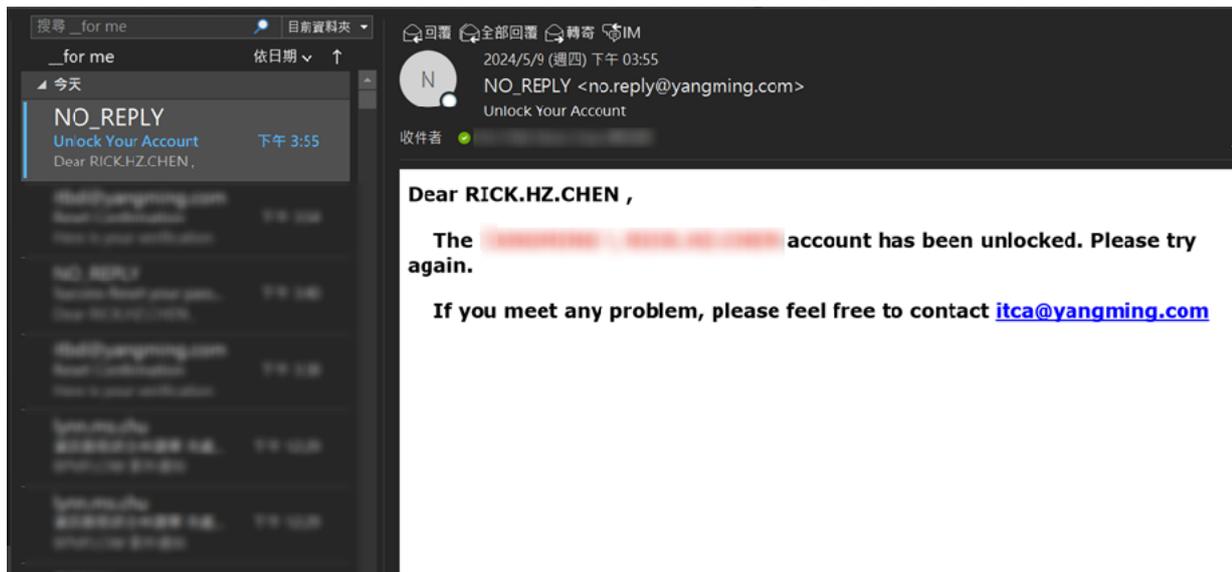
### 3. Enter the code received by email in the red box.



### 4. Wait for Success!

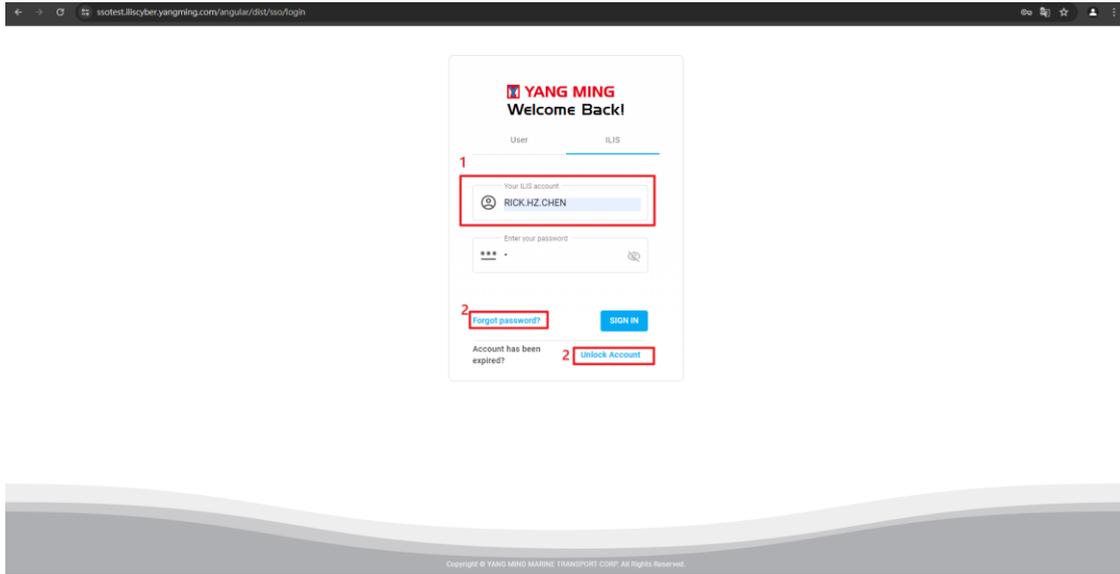


5. Receive the email to **unlock / enable** your account and log in again.

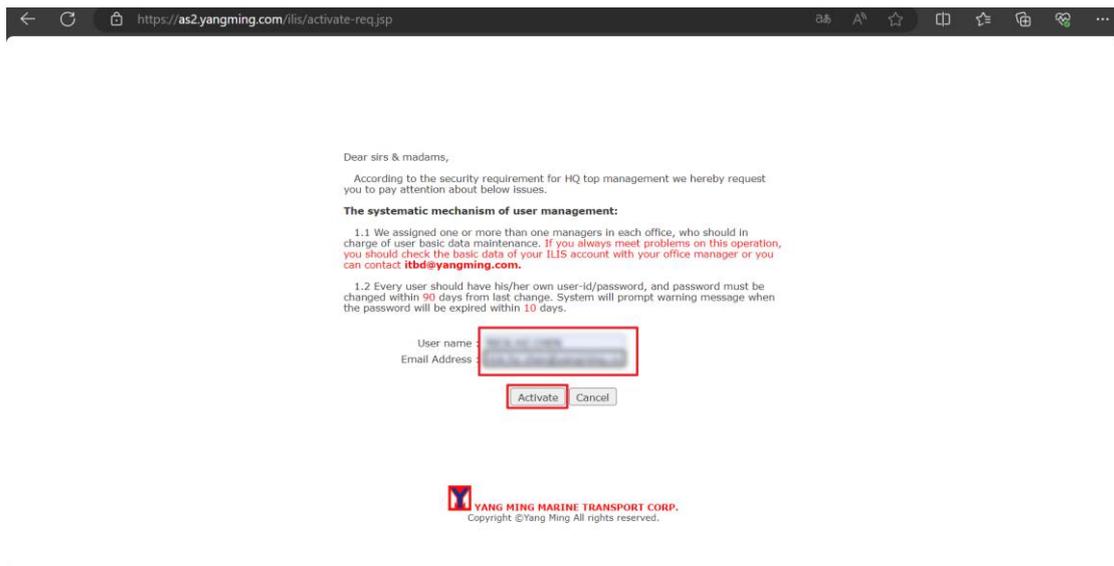


# Reactivate password && unlock account - ILIS

1. Enter ILIS account in [USER NAME]
2. Click [Forgot Password] or [unlock account].



3. Enter this ILIS account's email in [Email Address]
4. Please enter your [User Name] and [Email Address], then click [Activate]



5. You will receive an email by the system.
6. Please click [activate!!!] inside the mail in 8 hours.
7. You will receive other email with [new password].



## ILIS ACCOUNT ACTIVATION (REQUEST)

Dear [REDACTED],

Your ILIS account can be activated by clicking following link in 8 hours.

**activate!!!**

If you meet any problem, please feel free to contact [REDACTED].

Thanks T,  
[REDACTED]



## ILIS ACCOUNT ACTIVATION (CONFIRMED)

Dear [REDACTED],

Your ILIS account is activated with following new password.

**New Password**

If you meet any problem, please feel free to contact [REDACTED].

Thanks T,  
[REDACTED]

8. Change the new password to one you can remember.