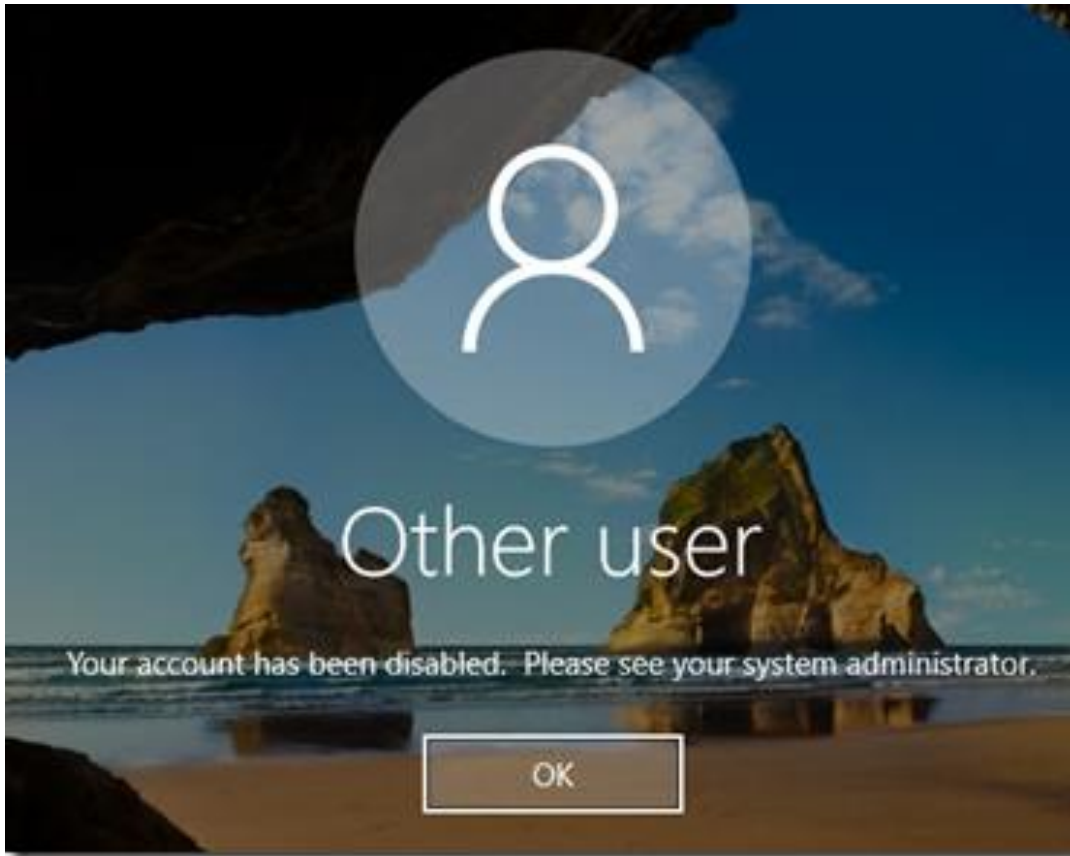


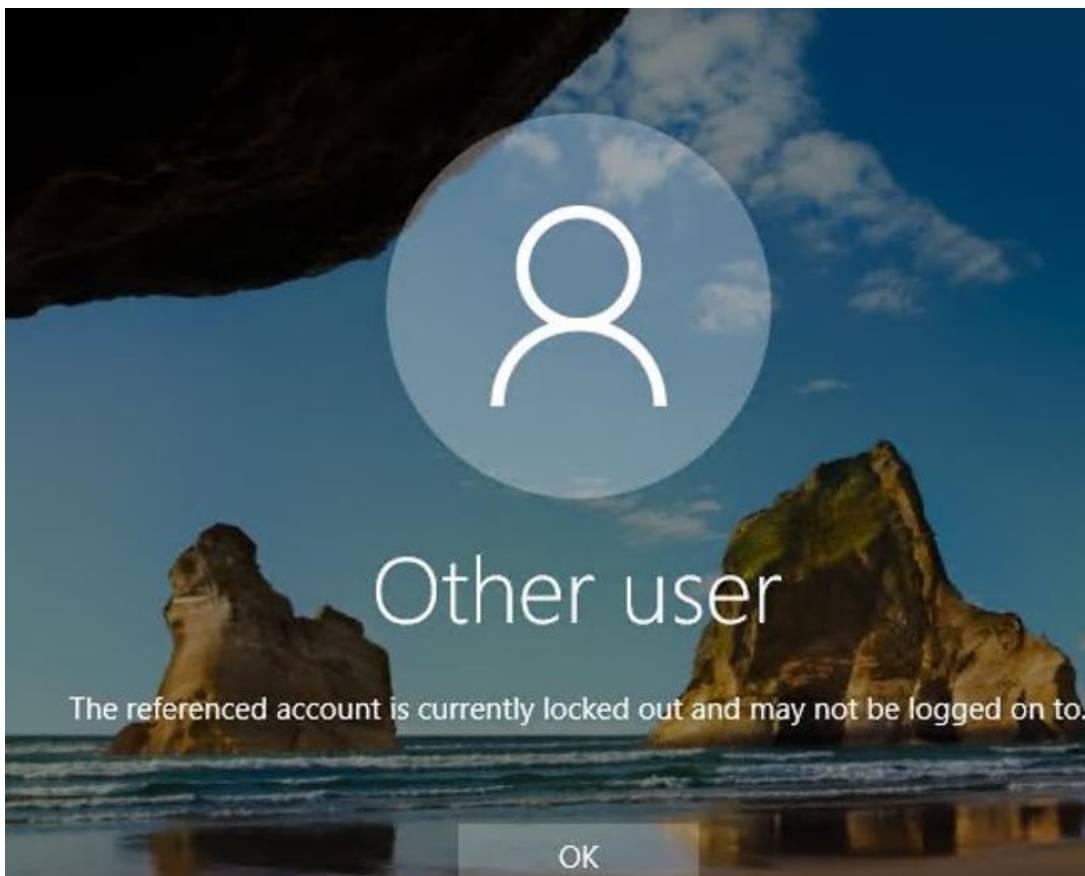
以下帳戶已被停用

The following accounts have been deactivated ↓



這是帳號已被鎖定

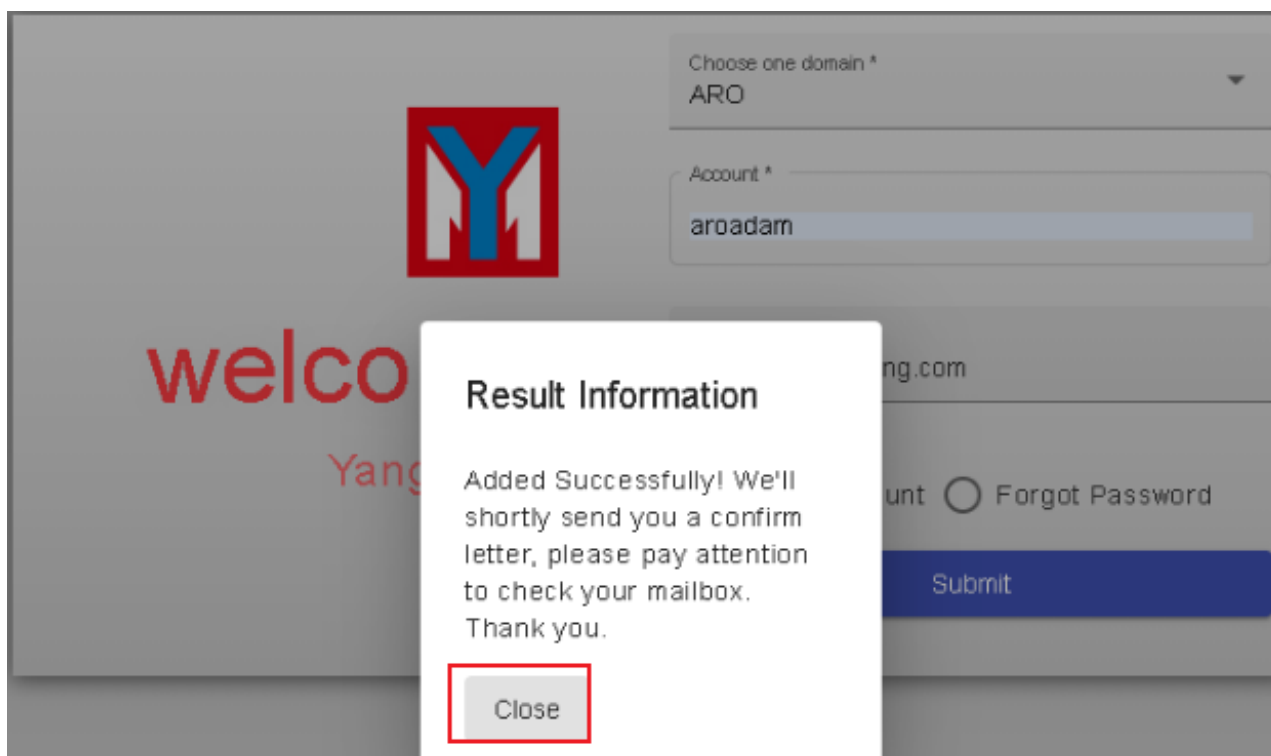
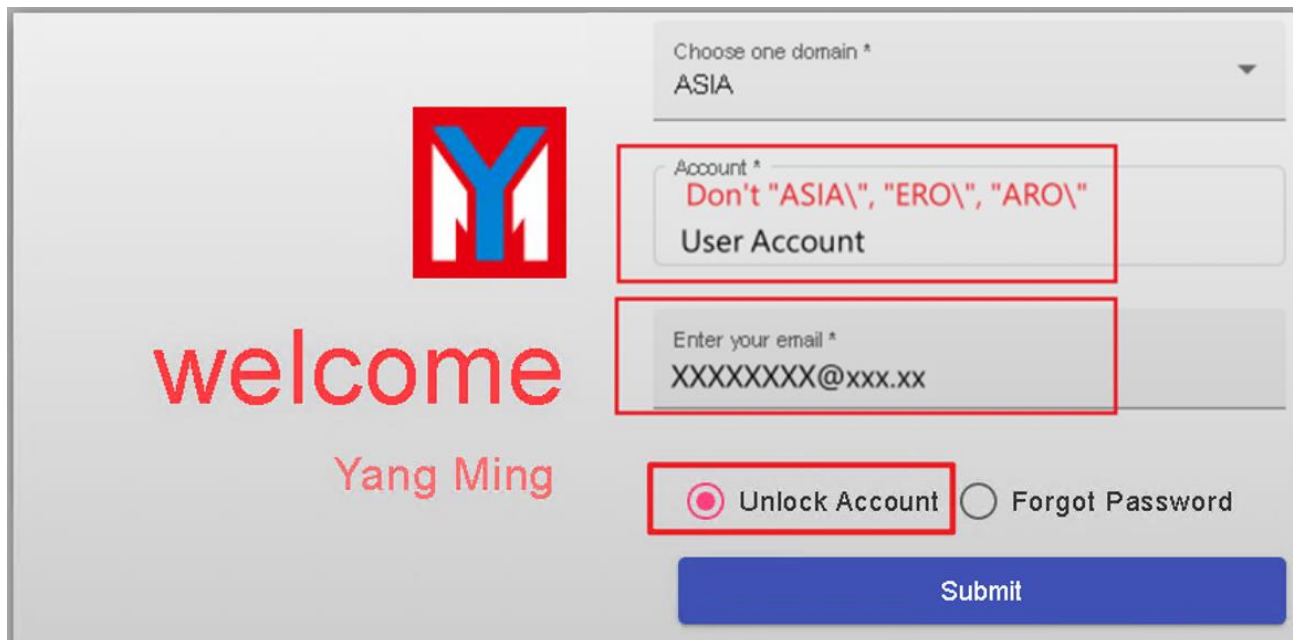
This is the account is locked ↓



How to **unlock** and **enable** account ?

Connect to <https://principal.iliscyber.yangming.com/adam/angular/dist/RequestAccountAction>

Select “**Domain**” Import “**Account**” 、 “**E-mail**” → Unlock Account → Submit



請到信箱點擊確認信

Please go to the mailbox and click the confirmation letter.

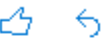
Unlock Account Confirmation



NO_REPLY <no.reply@yangming.com>

週三 2021/10/13 下午 12:12

收件者: itcatest



Hello AROADAM,

We've received a request to unlock your account. No changes have been made to your account yet.

Please click [confirm here](#) for this application, or just ignore this mail if you didn't apply for it.

If you have any problem, please feel free to contact itca@yangming.com.

Thank you.

Best regards,
ITCA Team

去信箱確認。 如果信息輸入正確，您將收到這封信。

Go to the mailbox to confirm. If the information is entered correctly, you will receive this letter.

Unlock Your Account



Dont_reply <no.reply@yangming.com>

週一 2021/9/27 下午 10:08

收件者: itcatest

副本: YM-ITCA 電腦維運暨支援服務組

Dear ASIAADAM ,

The **ASIA \ ASIAADAM** account has been unlocked. Please try again.

If you meet any problem, please feel free to contact itca@yangming.com

如果您輸入錯誤的信息，您將收到這封信

If you enter the wrong information, you will receive this letter

key in wrong email



Dont_reply <no.reply@yangming.com>

週一 2021/9/27 下午 10:38

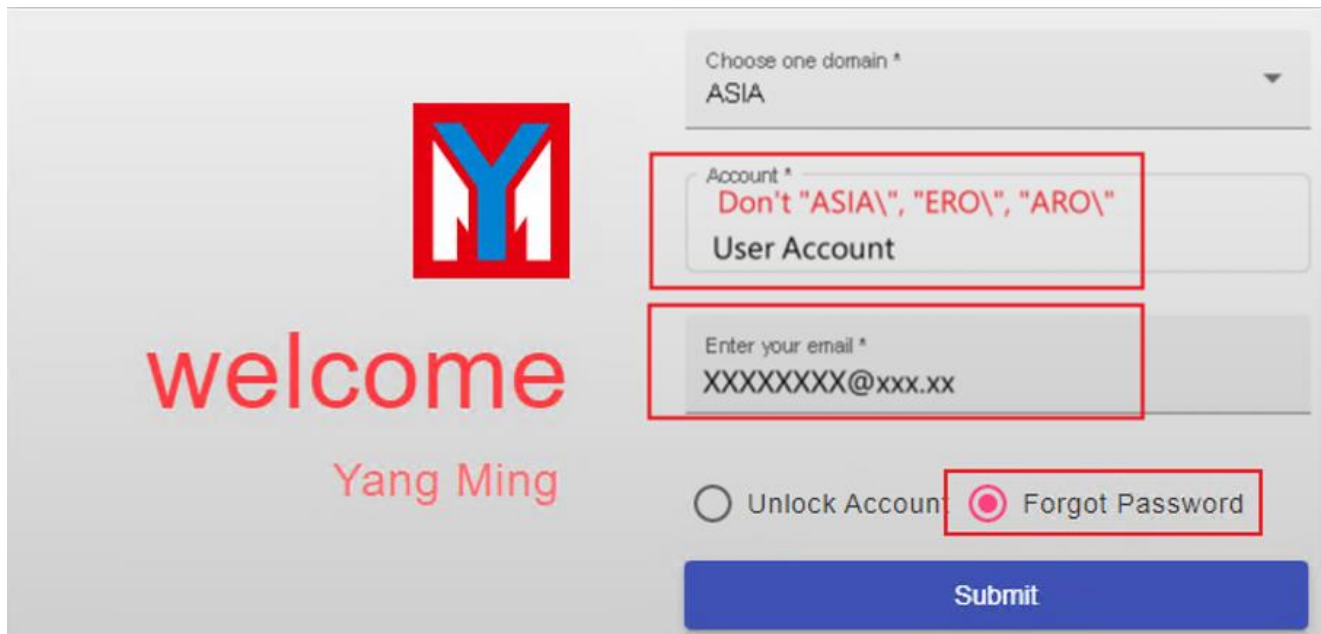
收件者: YM-ITCA Stone Chang 張維庭

Please make sure the information you entered is correct,

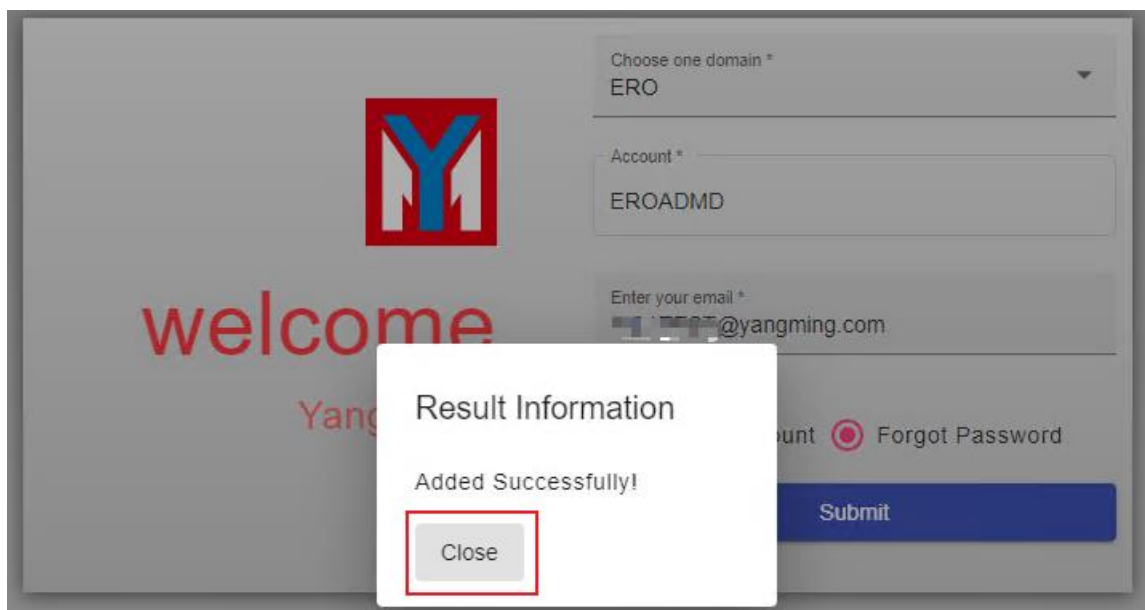
if you have any questions, please ask ITCA Team. itca@yangming.com

What to do if you forget your password/account disabled?

Select “Domain” Import “Account” 、 “E-mail” → Forgot Password → Submit



The screenshot shows a login interface with a logo and the text "welcome Yang Ming". On the right, there are three input fields: "Choose one domain *" (with "ASIA" selected), "Account *" (with a warning "Don't 'ASIA\\', 'ERO\\', 'ARO\\' User Account"), and "Enter your email *" (with "XXXXXXXXX@xxx.xx"). Below these are two radio buttons: "Unlock Account" and "Forgot Password" (which is selected). A blue "Submit" button is at the bottom right. Red boxes highlight the "Forgot Password" radio button, the "Account" field, and the "Email" field.



This screenshot shows the same login page, but with a white dialog box titled "Result Information" in the foreground. The dialog box contains the text "Added Successfully!" and a "Close" button. The background is dimmed, showing the "Forgot Password" radio button is still selected and the "Submit" button is visible.

請到信箱點擊確認信

Please go to the mailbox and click the confirmation letter.

Change Password Confirmation



Dont_reply <no.reply@yangming.com>

週一 2021/9/27 下午 10:50

收件者: itcatest

Hello EROADMD,

We've received a request to reset the password. No changes have been made to your account yet.

Please click [confirm here](#) for this application, or just ignore this mail if you didn't apply for it.

If you have any problem, please feel free to contact itca@yangming.com.
Thank you.

Best regards,
ITCA Team

您將收到一封臨時密碼信

You will receive a temporary password letter.

Success Reset your password



Dont_reply <no.reply@yangming.com>

週一 2021/9/27 下午 10:55

收件者: itcatest

副本: YM-ITCA 電腦維護暨支援服務組

Dear EROADAM,

I have Unlock and change password to **\$ERp_3qcv!Aes**, please try again.

If you meet any problem, please feel free to contact itca@yangming.com.

Q&A How to Change Password

<https://cloudfs.yangming.com/Public/Depot/97-ITCA/01-HowToChangePassword.pdf>

Best regards,

New Password

PS: You must wait one day to change your password again after using the web page to reset it.